



STATE OF WASHINGTON  
DEPARTMENT OF LABOR AND INDUSTRIES  
*PO Box 44000 • Olympia, Washington 98504-4000*

MAILING ADDRESSES:

Send Report of Industrial Injury or Occupational Disease to:

DEPARTMENT OF LABOR & INDUSTRIES  
PO BOX 44299  
OLYMPIA WA 98504-4299

Send correspondence for a State Fund claim to:

DEPARTMENT OF LABOR & INDUSTRIES  
PO BOX 44291  
OLYMPIA WA 98504-4291

Send provider account information updates to:

DEPARTMENT OF LABOR & INDUSTRIES  
PROVIDER ACCOUNTS  
PO BOX 44261  
OLYMPIA WA 98504-4261

Send provider bills to:

DEPARTMENT OF LABOR & INDUSTRIES  
PO BOX 44269  
OLYMPIA WA 98504-4269

Send refunds to: **(Attach a copy of the remittance advice)**

DEPARTMENT OF LABOR & INDUSTRIES  
CASHIERS OFFICE  
PO BOX 44835  
OLYMPIA WA 98504-4835

## OLYMPIA TELEPHONE NUMBERS

For <u>provider account number information</u> :	(360) 902-5140
For <u>Interactive Voice Response</u> call: (re: claim numbers, status information, diagnosis codes, procedure codes, drug restrictions, injured workers, providers and employers)	1-800-831-5227
For <u>Provider Assistance line</u> call: (billing or remittance advice problems, authorization other than inpatient, verify diagnosis/procedure codes)	1-800-848-0811
For <u>inpatient targeted outpatient authorizations</u> call:	1-800-541-2894
For <u>Electronic Billing Unit</u> call:	(360) 902-6511
For <u>questions regarding self-insurance claims</u> call:	(360) 902-6901
For <u>injured worker's concerns or questions</u> , direct them to call:	1-800-LISTENS (1-800-547-8367)
For <u>questions regarding crime victims claims</u> call:	1-800-762-3716